Jotform Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product:

Jotform Apps - Basic App Elements

Report Date:

September 16th, 2026

Product Description:

Jotform Apps is a no-code tool that lets you build customized mobile and desktop applications by combining forms, widgets, and links into a single digital hub.

Contact information:

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Evaluation Methods Used:

Accessibility testing as per WCAG 2.2 AA guidelines.

The evaluation was performed using below tools/ tests:

- Screen readers:
  - JAWS on Win10, Win11/ Chrome, Firefox
  - NVDA on Win10, Win11/ Chrome, Firefox
- Color contrast testing
- Browser zoom testing
- Keyboard-only testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guideline:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion.

WCAG 2.x Report

This document classifies issue titles by WCAG 2.2 success criterion. It does not replace full conformance testing of complete pages, processes, and accessibility-supported ways of using technology described in the WCAG 2.2 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Some images on the website contain relevant alternative text, decorative images, and SVG elements. **Exceptions include:** ● The images in the App
1.3.1 Info and Relationships (Level A)	Partially Supports	Jotform Apps generally exposes content structure and relationships to assistive technologies. **Exceptions include:** ● Lists; semantic list markup is inconsistent. ● Headings; some headings lack correct semantic markup. ● Regions; landmarks and sections are not always identifiable. ● Form fields; some labels are missing, empty, or not associated. ● Form groups; related controls are not consistently grouped. ● ARIA roles; required parent-child relationships are sometimes missing. ● Widgets; semantic elements are not always used correctly.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Partially Supports	Most interactive functionality in Jotform Apps supports standard keyboard navigation and operation. This includes the cookie banner, App Header, App Builder pages, overflowable list menu items, item selection, and other interactive controls. **Exceptions include:** ● Interactive functionality; some interactive controls are not fully operable using a keyboard. ● App Builder – Toggle Buttons; keyboard-operable shortcuts are missing for some actions. ● App Name & Icon; scrollable content is not fully accessible and operable using a keyboard. ● App Builder – Settings; settings cannot be fully navigated using a keyboard. ● App Builder – Build; items cannot be moved to another page using the available accessibility keyboard shortcuts.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	There is no such content present on the product that needs to be stopped, paused, or hidden.
2.4.1 Bypass Blocks (Level A)	Partially Supports	Skip links and meaningful frame titles are supported in several areas. **Exceptions include:** Frames; some titles or accessible names are missing or unclear.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Partially Supports	Some pages have titles that describe their purpose. **Exceptions include:** Page titles; some are not informative or context-specific.
2.4.3 Focus Order (Level A)	Partially Supports	Supported areas use a logical focus order and exclude non-interactive content. **Exceptions include:** ● Focus order; some controls are reached in an illogical sequence. ● Modals; focus can move to background content. ● App Builder; non-interactive elements can receive focus.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	Card Element links and buttons have discernible text. **Exceptions include:** Some lack accessible names or meaningful contextual text.
2.5.3 Label in Name (Level A)	Partially Supports	Some controls include their visible label in the accessible name. **Exceptions include:** Some accessible names do not contain the visible label.
3.2.2 On Input (Level A)	Partially Supports	Some controls accept input without unexpected context changes. **Exceptions include:** Some trigger unexpected focus or context changes.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Partially Supports	The website provides support for motor-impaired and cognitive users as the labels and instructions are provided for the fields, which are visible and readable to such users. **Exceptions include:** Some lack visible labels or instructions.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Supported controls expose valid names, roles, states, and properties. **Exceptions include:** ● Custom controls; names, roles, states, or values are incomplete. ● Dialogs and frames; some lack descriptive accessible names. ● Forms, links, and buttons; some labels or names are missing or empty. ● ARIA; some roles, attributes, states, or properties are invalid. ● Tabs and toggles; role or state information is not announced correctly.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Partially Supports	Some prerecorded videos provide synchronized audio descriptions. **Exceptions include:** Some synchronized media lacks audio description.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Text meets minimum contrast requirements in supported areas. **Exceptions include:** Text contrast issues occur in App Builder, Card Element, App Header, ImageUpload, App Designer, and Jotform Header.
1.4.4 Resize Text (Level AA)	Partially Supports	Most text can be resized, and touch-screen zoom is supported. **Exceptions include:** ● Text resizing; some content does not scale to 200%. ● Viewport settings; some pages restrict zoom below 200%.
1.4.5 Images of Text (Level AA)	Partially Supports	Text is used instead of images in supported areas. **Exceptions include:** Some non-essential text is presented as an image.
1.4.10 Reflow (Level AA)	Partially Supports	Some pages reflow without losing content or functionality. **Exceptions include:** Some pages require two-dimensional scrolling or lose content.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA)	Partially Supports	Components and essential graphics meet 3:1 contrast in supported areas. **Exceptions include:** ● Active controls; some have insufficient contrast. ● Focus indicators; some have insufficient contrast. ● Essential graphics; some parts have insufficient contrast.
1.4.12 Text Spacing (Level AA)	Partially Supports	Content remains usable with adjusted text spacing in supported areas. **Exceptions include:** Text spacing; some content or functionality is lost when spacing is overridden.
1.4.13 Content on Hover or Focus (Level AA)	Partially Supports	Hover or focus content can be dismissed in supported areas. **Exceptions include:** Some additional contents cannot be dismissed without moving the pointer or focus.
2.4.6 Headings and Labels (Level AA)	Partially Supports	Headings and labels describe their content in supported areas. **Exceptions include:** Some are not descriptive or unique.
2.4.7 Focus Visible (Level AA)	Partially Supports	Most keyboard-focusable elements have visible focus indicators. **Exceptions include:** Some elements do not show visible keyboard focus.

Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA)	Partially Supports	Focused elements remain visible in supported areas. **Exceptions include:** Keyboard focus; some focused elements are fully obscured by other content.
2.5.8 Target Size (Minimum) (Level AA)	Partially Supports	Pointer targets provide sufficient activation area in supported areas. **Exceptions include:** Pointer targets; some are too small or too closely spaced.
4.1.3 Status Messages (Level AA)	Partially Supports	Status messages are announced to assistive technologies in supported areas. **Exceptions include:** Status messages, including search results; some updates are not announced without receiving focus.