

Jotform - Cookie List

Strictly necessary cookies

FIRST PARTY COOKIES - JOTFORM		
Cookie Name	Purpose	Expiry
jcmc	Preserves user session state across page requests.	Session
jcm	Preserves user session state across page requests.	Session
jtuc	Preserves user session state across page requests.	Session
jotApi	Preserves user session state across page requests.	Session
JOTFORM_SESSION	Preserves user session state across page requests.	Session
guest_*	Preserves user session state across page requests for guest accounts.	Session
CMSESSID	Preserves user session state across page requests.	Session
jtFormUser	Preserves user session state across page requests.	Session
downloadToken	This is used to download files like submissions, uploaded files, and exporting data.	1 year
PHPSESSID	Preserves user session state across page requests.	Session
unique	This is used to prevent multiple form submissions from the same user when the form owner enables the "Unique Submission" setting.	1 year
apiKey	This cookie is used to authenticate users.	Session
STRIPE		
Cookie Name	Purpose	Expiry
__stripe_mid	Stripe uses these cookies to prevent fraud.	1 year
__stripe_sid		30 minutes

Performance cookies

FIRST PARTY COOKIES - JOTFORM		
Cookie Name	Purpose	Expiry
template_uts	Traces the traffic source of the user.	0 sec
corona-responder-AB	Tracks users who see the Corona Responder banners.	1 day
form-templates-category-click	Changes the style of categories list.	7 days
[0-9a-zA-Z\-.:]*fly-in:[0-9a-zA-Z\-.:]*	Shows campaign headers.	7 days
feed[b B]ack[0-9a-zA-Z]*	Tracks the user who sent a feedback message.	1 month
signupUserInformation	Sets 1 if user signup via determined pages.	1 year
UXRSurvey-user-[0-9]*-[0-9a-zA-Z]*	Tracks users who filled our UXR survey.	30 days
userReferer	This cookie indicates the referrer URL of the user.	1 month
firstVisitDone	This is used to keep track of first visit signups.	1 year
GOOGLE ANALYTICS		
Cookie Name	Purpose	Expiry
_ga	Used by Google Analytics to distinguish users and sessions. For more info: https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage	2 years
_dc_gtm_UA-*	Used by Google Tag Manager to control the loading of a Google Analytics script tag.	Session
_gcl_aw, _gcl_au	Stores ad click information which is used to optimize online advertising.	3 months
_gid	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	24 hours
__utmc	Used for Google Analytics functionality.	Session
_gat_gtag_UA_*	This cookie name is associated with Google Universal Analytics, according to documentation it is used to throttle the request rate - limiting the collection of data on high traffic sites.	10 Minutes
_gac_UA-*	Contains campaign related information.	90 days

__gat	This cookie name is associated with Google Universal Analytics, according to documentation it is used to throttle the request rate - limiting the collection of data on high traffic sites.	10 Minutes
__utma	Used to distinguish users and sessions. The cookie is created when the javascript library executes and no existing __utma cookies exists. The cookie is updated every time data is sent to Google Analytics.	2 years
__utmb	Used to determine new sessions/visits. The cookie is created when the javascript library executes and no existing __utmb cookies exists. The cookie is updated every time data is sent to Google Analytics.	30 minutes
__utmc	Not used in ga.js. Set for interoperability with urchin.js. Historically, this cookie operated in conjunction with the __utmb cookie to determine whether the user was in a new session/visit.	Session
__utmz	Stores the traffic source or campaign that explains how the user reached your site. The cookie is created when the javascript library executes and is updated every time data is sent to Google Analytics.	6 months
__gali	Used for enhanced link attribution.	30 seconds

SMARTLOOK

Cookie Name	Purpose	Expiry
SL_C_23361dd035530_KEY	This is the project key that Smartlook uses to identify web sites.	2 years
SL_C_23361dd035530_SID	This is the session ID, that is assigned to each new session that is being recorded.	2 years
SL_C_23361dd035530_VID	This is the visitor ID, assigned to each new visitor.	2 years

FULLSTORY

Cookie Name	Purpose	Expiry
fs_uid	Cookie set by FullStory for tracking website usage.	Session

PARSE.LY

Cookie Name	Purpose	Expiry
__parse.ly_visitor	Anonymous user identifier used to track new vs. returning visitors.	30 days

_parsely_session	Anonymous user identifier used to track behavior within the current session.	30 days
LOGROCKET		
Cookie Name	Purpose	Expiry
_lr_uf_-cwp3lb	Cookie set by LogRocket for tracking website usage.	Session
_lr_hb_-cwp3lb%2Fthemes	Cookie set by LogRocket for tracking website usage.	Session
_lr_tabs_-cwp3lb%2Fthemes	Cookie set by LogRocket for tracking website usage.	Session
_lr_uf_-sopvj7	Cookie set by LogRocket for tracking website usage.	Session
SEGMENT		
Cookie Name	Purpose	Expiry
ajs_group_id	This cookie used to track visitor usage and events within the website.	1 year
ajs_anonymous_id	This cookie generally used for Analytics and help count how many people visit a certain site by tracking if you have visited before.	1 year
ajs_user_id	This cookie helps track visitor usage, events, target marketing, and can also measure application performance and stability.	1 year
HOTJAR		
Cookie Name	Purpose	Expiry
_hjClosedSurveyInvites	Hotjar cookie that is set once a user interacts with an External Link Survey invitation modal. It is used to ensure that the same invite does not reappear if it has already been shown.	365 days
_hjDonePolls	Hotjar cookie that is set once a user completes a survey using the On-site Survey widget. It is used to ensure that the same survey does not reappear if it has already been filled in.	365 days
_hjMinimizedPolls	Hotjar cookie that is set once a user minimizes an On-site Survey widget. It is used to ensure that the widget stays minimized when the user navigates through your site.	365 days
_hjShownFeedbackMessage	Hotjar cookie that is set when a user minimizes or completes Incoming Feedback. This is done so that the Incoming Feedback will load as	365 days

	minimized immediately if the user navigates to another page where it is set to show.	
_hjSessionTooLarge	Causes Hotjar to stop collecting data if a session becomes too large. This is determined automatically by a signal from the WebSocket server if the session size exceeds the limit.	Session
_hjid	Hotjar cookie that is set when the customer first lands on a page with the Hotjar script. It is used to persist the Hotjar User ID, unique to that site on the browser. This ensures that behavior in subsequent visits to the same site will be attributed to the same user ID.	365 days
_hjRecordingLastActivity	This should be found in Session storage (as opposed to cookies). This gets updated when a user recording starts and when data is sent through the WebSocket (the user performs an action that Hotjar records).	Session
_hjTLDDTest	When the Hotjar script executes we try to determine the most generic cookie path we should use, instead of the page hostname. This is done so that cookies can be shared across subdomains (where applicable). To determine this, we try to store the _hjTLDDTest cookie for different URL substring alternatives until it fails. After this check, the cookie is removed.	Session
_hjUserAttributesHash	User Attributes sent through the Hotjar Identify API are cached for the duration of the session in order to know when an attribute has changed and needs to be updated.	Session
_hjCachedUserAttributes	This cookie stores User Attributes which are sent through the Hotjar Identify API, whenever the user is not in the sample. These attributes will only be saved if the user interacts with a Hotjar Feedback tool.	Session
_hjLocalStorageTest	This cookie is used to check if the Hotjar Tracking Script can use local storage. If it can, a value of 1 is set in this cookie. The data stored in _hjLocalStorageTest has no expiration time, but it is deleted almost immediately after it is created.	Under 100ms
_hjIncludedInPageviewSample	This cookie is set to let Hotjar know whether that user is included in the data sampling defined by your site's pageview limit.	30 minutes
_hjIncludedInSessionSample	This cookie is set to let Hotjar know whether that user is included in the data sampling defined by your site's daily session limit.	30 minutes
_hjAbsoluteSessionInProgress	This cookie is used to detect the first pageview session of a user. This is a True/False flag set by the cookie.	30 Minutes
_hjFirstSeen	This is set to identify a new user's first session. It stores a true/false value, indicating whether this was the first time Hotjar saw this user. It is used by Recording filters to identify new user sessions.	Session
_hjViewportId	This stores information about the user viewport such as size and dimensions.	Session
_hjRecordingEnabled	This is added when a Recording starts and is read when the recording module is initialized to see if the user is already in a recording in a particular session.	Session

INSPECTLET

Cookie Name	Purpose	Expiry
__insp_sid	Inspectlet uses the Cookies to keep a session information track. These Cookies are needed to accurately understand how visitors navigate.	1 year
__insp_ref		
__insp_nv		
__insp_wid		
__insp_identity		
__insp_uid		
__insp_norec_howoften		
__insp_norec_sess		
__insp_slim		
__insp_targlpt		
__insp_targlpu		
__insp_pad		

BING

Cookie Name	Purpose	Expiry
_uetvid	This is utilised by Microsoft Bing Ads and is a tracking cookie. It allows us to engage with a user that has previously visited the website.	2 weeks
_uetsid		
_uetmsclkid		

FACEBOOK

Cookie Name	Purpose	Expiry
_fbp	This is used to distinguish and keep track of unique users.	90 days
_fbclid	This is only set when a user arrives at a website from an Ad, and the destination URL includes the click identifier "fbclid".	90 days

SUMO		
Cookie Name	Purpose	Expiry
__smToken	This is used to verify whether a user logged into Sumo or not.	1 year
__smVID	This cookie is used for marketing purposes.	Forever
CHARTBEAT		
Cookie Name	Purpose	Expiry
_chartbeat2	This cookie stores timing information about when this visitor has visited website before. This enables us to distinguish between new, returning, and loyal visitors.	1 year
_cb	This cookie stores a visitor's unique identifier for Chartbeat tracking on the website.	1 year
_cb_ls	This cookie is from a legacy data migration process. It should only ever contain the value "1" if it exists.	1 year

Functionality cookies

FIRST PARTY COOKIES - JOTFORM		
Cookie Name	Purpose	Expiry
theme	This is used for storing the theme/skin currently used on site.	Forever
language	This is used to store the preferred language of the user when using JotForm.	1 day
removeAddQuestionAnimation	This is used to turn on/off certain animations in JotForm.	Session
tooltip-form-preview	This is used to keep the state of whether the tool tip was previously shown on the templates.	Session
sort	This is used to store how items in myforms are ordered based on user preference.	Forever
formTemplatesTheme	This is used to keep track of clicks to the card/classic form templates.	1 day
[0-9a-zA-Z]*-clicked-toolbar-pdf-tutorial-animation	This is used to keep track of clicks to the toolbar pdf tutorial animations.	Session
table_variant	This is used to do A/B testing on the JotForm Tables product.	2 days
integrations-category-click	This is used to track the integration categories users clicked.	Session
apps-category-click	This is used to track the app template categories users clicked.	Session
pdf-templates-category-click	This is used to track the pdf template categories users clicked.	Session
form-templates-category-click	This is used to track the form template categories users clicked.	Session
wfElementAddedBefore	This is used to understand if an element has been added to the Approval.	Session
reportsSorting	This is used to store how items in myreports are ordered based on user preference.	Forever
sheetsSorting	This is used to store how items in mysheets are ordered based on user preference.	Forever
Intro-Video	This is used to store whether users have seen the product release video.	1 year
revisionTooltipHide	This is used to keep the state of whether the tool tip was previously shown on the form revisions/builder.	30 days
[0-9a-zA-Z]*-dismiss-section-pdf-tutorial	This is used to turn on/off the pdf tutorial.	Session
limitWarning	Shows a warning message about the limit exceeded.	30 days
last-folder	This is used only to show the forms which are in the last selected folder.	0 sec

last_form	This is used to store the last displayed form id of the user.	1 month
last_edited_v4_form	This is used to store the form id of the user's last edited form.	2 days
hideSyncModal-[0-9]*	This is used to turn on/off the PDF Designer document synchronization modal.	5 days

GOOGLE LOGIN

Cookie Name	Purpose	Expiry
G_ENABLED_IDPS	Used for "Sign in with Google".	Forever
g_state	Google One Tap stores user status in this cookie.	Session
G_AUTHUSER_H	Used for "Sign in with Google".	Forever
JSESSIONID	Session cookie identifies the session and does not store or retrieve any personal user information.	Session

FACEBOOK LOGIN

Cookie Name	Purpose	Expiry
fbm_*	Facebook cookie that determines which users have chosen to connect their JotForm account to their Facebook account.	1 year
fbsr_*	Facebook cookie that validates users logging-in to their JotForm account through Facebook.	2 days
fblo_*	Facebook logout.	Session

OLARK

Cookie Name	Purpose	Expiry
olfsk	Storage identifier that Olark uses to maintain chat state across pages (e.g. message history).	2 years
hblid	A visitor identifier that Olark uses to remember visitors between visits.	2 years
wcsid	A session identifier that Olark uses to keep track of a single chat session.	Session
_oklv	The Olark loader version.	Session

_okdetect	Used for detecting when storage contexts have changed due to things like ssl or host transitions.	Session
_ok	Most recent Olark site ID.	Session
_okbk	Extra state information.	Session
_okla	Used for caching purposes.	Session
_okac	Used for caching by setting a hash for assets to determine if they have changed and if they need to be refreshed.	Session
_okck	Used to test whether the visitor's browser allows cookies to be stored.	Session